National Reverse Mortgage Lenders Association

2023 Southern Regional Meeting

July 13, Austin, TX



WUSA9 investigation prompts appraisal bias legislation, now a leading issue in Maryland's gubernatorial race

Del. Marvin Holmes wants a task force created to examine appraisal bias complaints and recommend legislation











Pro-Tips: **Appraisal Bias**

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Introduction



Objective: Beginning the conversation about appraisal bias

What do lenders and brokers need to know and what do they need to do about it.

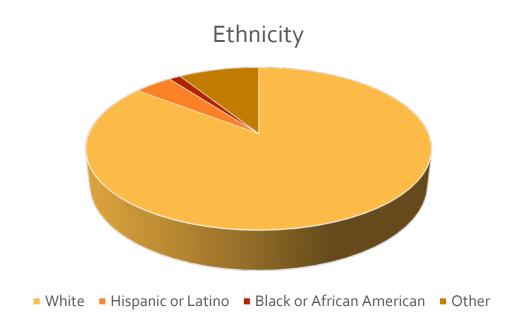
- ☐ Special Task Force PAVE
- ☐ CFPB/DOJ-Lawsuit

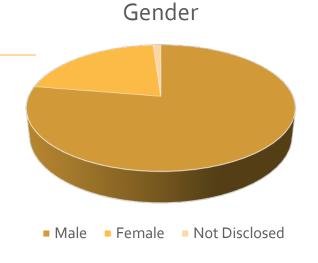
Understanding Appraisal Bias

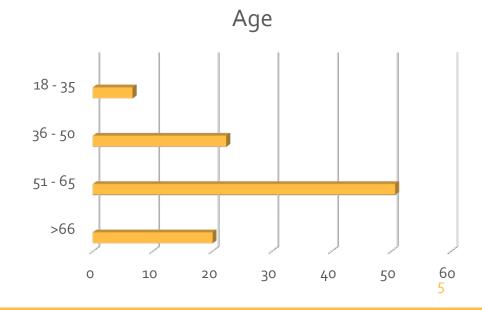
- Definition of Appraisal Bias: Appraisal bias is discrimination in the appraisal process, such as assigning a lower value to a home because of the race or ethnicity of the person who lives there.
- The Big Picture conversation around bias
- How it impacts our daily business



Appraiser Demographics







Pro Tips

- Educate borrowers on the appraisal process and value is determined
- Make sure your appraisal process (internal or AMC) is tuned into the bias conversation

Have a "Response Plan" developed and in place in advance.

Report any findings of bias to regulatory agency......at the right time.



Pro Tips

- Links:
- https://www.hud.gov/press/press releases media advisories/HUD No 23 107
- https://www.consumerfinance.gov/about-us/blog/protecting-homeowners-from-discriminatory-home-appraisals/

